



## Burgess Health Center

### **Financial Assistance Policy Summary**

Burgess Health Center (BHC) offers several types of financial assistance for those who cannot afford medically necessary services.

1. We can help you if you do not have health insurance or have health insurance but have a high deductible, not enough coverage when your income for a year is at, or less than HUD guidelines.
2. We can help you if you can pay for your living expenses but aren't able to pay both your living expenses and medical bills after insurance pays without selling items you use to make a living.

If either of this is true for you, you will qualify for financial help if you have an annual household income of less than \$125,000 and year and do not have other assets to pay for your care. Financial assistance is figured on the size of household and HUD guidelines. If you have questions about the calculating amounts that we use please call financial services at 712-423-2311.

You are not required to pay for or arrange to pay for emergency services before it is provided to you.

Patients can apply for financial assistance by completing and submitting a financial assistance application to BHC's Patient Financial Services. If you need help with this application, please call Patient Financial Services to make an appointment or ask any question at 712-423-2311.

If you qualify for financial assistance, you will not be charged more than amounts generally billed for emergency services or other medically necessary services.

The Burgess Patient Financial Services staff are available to answer questions and provide information on financial assistance, how calculating percentages are figured, the application process and nonprofit organizations or government agencies that can assist with this application. The Burgess Patient Financial Services staff is located in the main entry area of Burgess Health Center and can be reached by phone at 712-423-2311.

The hospital's financial assistance billing and collection policies and the application forms are available on the Burgess Health Center website [www.burgesshc.org/financial-assistance/](http://www.burgesshc.org/financial-assistance/) and in the health center admitting and emergency room areas. These policies and translated copies of this summary are available upon request by contacting the Burgess Patient Financial Services at 712-423-2311.